

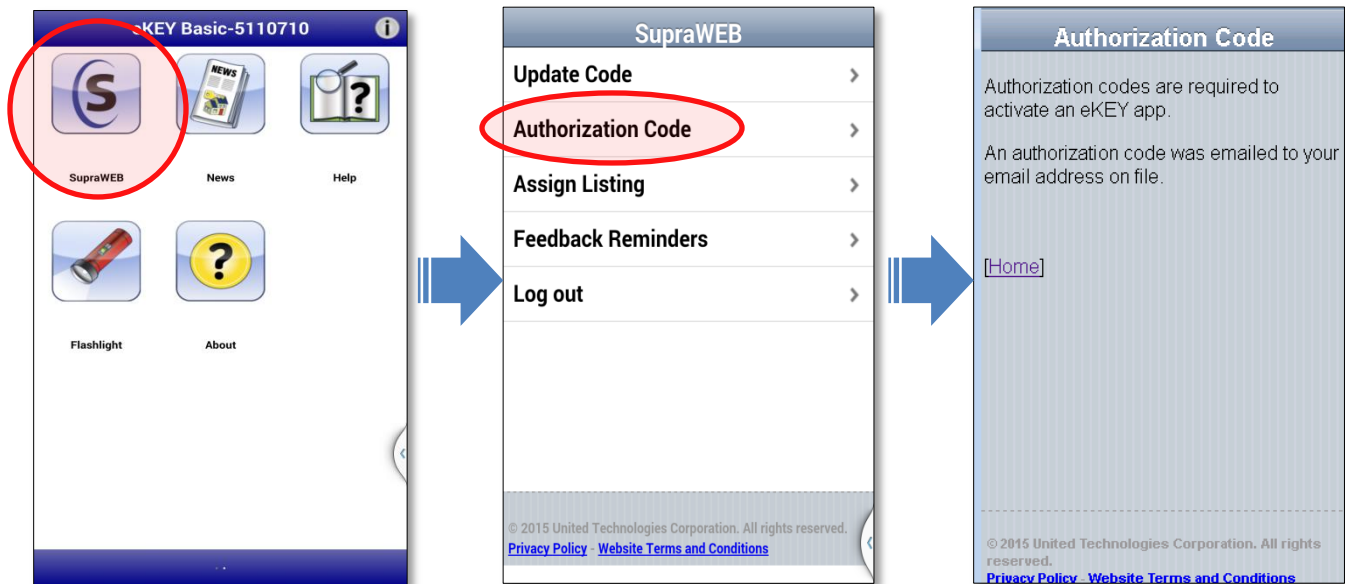


New eKEY Authorization Code Feature

We are very excited to announce a new way for you to obtain an eKEY® authorization code. You can now request an authorization code from within the eKEY app. This is useful if you are moving your eKEY service to a new phone or if you receive a 9B0D error which can happen if your eKEY gets out of sync with the server.

To obtain an eKEY authorization code from **Mobile SupraWEB**:

1. Select the **SupraWEB** icon from within the eKEY app (on the 2nd page of icons), or navigate to supraweb.suprakim.com on your smartphone.
2. Enter your eKEY serial number. The eKEY serial number can be found at the top of the eKEY home page.
3. Enter your 4-digit PIN.
4. Select your Association/MLS from the dropdown list.
5. Select **Login**.
6. Select **Authorization Code**. The authorization code will be emailed to your email address on file. If you don't receive the email, contact your Association/MLS to verify the email address on file.



From: "UnmonitoredEmail" <UnmonitoredEmail@suprasystems.com>
Sent: Friday, October 21, 2016 7:00 PM
To: Test@example.net
Subject: eKEY Application Authorization Code

Here is the authorization code you requested for your Supra eKEY app. If you did not request this authorization code, please contact your Supra administrator.

Authorization Code

11111 - 22222 - 33333
44444 - 55555 - 66666

Thank you - Supra Support Team

For more information on Mobile SupraWEB, please see the Mobile SupraWEB Guide:
http://www.supraekey.com/Documents/MobileSupraWEB_Guide.pdf