



connectMLS™

FAQs



WHY WOULD I USE CONNECTMLS?

Created with the end user in mind, **connectMLS's** intuitive, feature rich and mobile friendly solution delivers real estate data via a modern online experience. Built using responsive design technology, the **connectMLS** platform automatically acclimates to any screen size or resolution, to seamlessly adapt across all devices and every situation.

WHAT FEATURES ARE INCLUDED?

connectMLS is a full-featured MLS solution that includes the ability to add & edit listings, create & save robust searches, access a number of reports, communicate with clients, & much more.

WHERE WILL I INPUT MY LISTINGS?

Beginning in May, agents will be able to use the Listing Input feature 'Add New Listing' in **connectMLS**. Listings added to connectMLS will be filtered through Paragon and GAMLIS as well. In addition, property types have been updated to fit with the RESO Standard to ease the listing input process across MLS's. [See the updated property types >](#)

WHAT CAN I ACCESS ON A MOBILE DEVICE?

connectMLS uses responsive design, so the entire MLS is available on any device. The software can detect the dimensions of the device that's being used, & the interface adjusts automatically to provide a user-friendly experience on any smartphone, tablet, or computer.



HOW SOON WILL I SEE NEW LISTINGS?

New listings will be displayed via **connectMLS** the moment they are entered into the MLS. This ensures that your Clients with saved searches will receive notification in real-time about listings that match their search criteria, & will be able to view the listings in a portal branded with your Agent information rather than a public portal's.

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CAN I SEARCH FOR LISTINGS NEARBY?

Yes, of course! This feature is particularly useful from a mobile device. Simply enter any search criteria into **connectMLS**, center the map on your location, & click 'Search while moving map' to view & interact with listings in the area that match your criteria.

WHAT CAN I CUSTOMIZE?

connectMLS was designed with Agents in mind, including a myriad of customization options. From prominent brokerage & Agent branding options, to moveable widgets, email templates, search defaults, display settings, & more, **connectMLS** users can tailor a system that meets their unique needs.

IS THERE AN APP TO DOWNLOAD?

While you can use **connectMLS** on any mobile device, you do not need to download an app. The responsive solution can adjust its interface to resemble an app with convenient large buttons & icons while retaining full functionality rather than the limited abilities provided by apps.

HOW DO I COMMUNICATE WITH CLIENTS?

connectMLS makes communication between Agents and clients seamless with a timestamped feed of activity back & forth, & secure Client portals for each contact added to the system. In addition, all communication takes place in an environment that is branded with the Agent's information.

WILL I STILL BE ABLE TO USE DITTO TO ENTER LISTINGS?

Yes, Ditto will remain the same with the same functionality as before. Instead of the listing going straight to Paragon, the listing will now go to **connectMLS**.